

GUIDE TO USING MOBILE ELECTRONIC SIGNATURE ON SB LINIJA

To start using a mobile e-signature first of all you have to address your mobile network operator and change a SIM card to a special E-signature SIM card.

1. Login to SB linija using a mobile electronic signature.

- 1.1. Before initiating login, make sure that your mobile phone keyboard is unlocked.
- 1.2. Enter the address <https://online.sb.lt> in the web browser address bar.
- 1.3. When the SB linija login screen appears, follow the steps below:
 - Enter the Username (ID). The user name is assigned by Šiaulių bankas to connect with SB linija. It is specified in Item 1.2. of the SB Linija Service Rendering Agreement.
 - Enter the password. The initial password is assigned by Šiaulių bankas to connect with SB linija. On first login the password specified in Item 1.2 of the SB linija Agreement shall be entered and, subsequently, replaced with a password created by you.
 - Click the "Login" button. If you entered the correct User name and password, the second SB linija login window will open.
 - Select the security tool "Mobile Signature" and click "Login".
- 1.4. Take further steps on the mobile telephone:
 - The on-screen message: "<Mobile Network Operator>. Connecting... Number xxxx" will appear. Make sure that the number displayed (xxxx) coincides with the number (xxxx) on the web browser. If the numbers are the same, confirm (by pressing the "OK", etc.), if different - disable the connection.
 - The mobile phone screen will display "Authentication - Enter sPIN". Enter the four-digit mobile e-signature security code sPIN and confirm (by pressing the "OK", etc.). If another SMS message confirmation is required for 2 (two) times, confirm.
- 1.5. If the login message is not confirmed within the time set and the browser window will display "Mobile authentication time has expired.", click the "Login" button.

2. Important! If no message is received on the mobile phone when initiating login, close the SB linija window and re-initialize the connection.

If you still do not receive a message or receive the message to the telephone, confirm it, however, are unable to login and the login time expires, recharge the telephone and re-initialize the connection.

If you still do not receive a message, contact your wireless service provider.

If you prefer signing the transactions by means of a mobile e-signature, then, first of all, please change Your transaction signature into an "e-signature" type. This can be done by choosing and filling an Application for amendment of a signing instrument on the section "Applications and Requests" on the "SB linija" menu.

3. Mobile E-Signature for Transaction Signing on SB linija.

- 3.1. Before initiating signature, make sure that your mobile phone keyboard is unlocked.
- 3.2. Select the transaction(s) to sign, select the security tool "Mobile signature" and initiate signature.
- 3.3. Take further steps on the mobile telephone:
 - The on-screen message: "<Mobile Network Operator>. Signing... Number xxxx" will appear. Make sure that the number displayed (xxxx) coincides with the number (xxxx) on the web browser. If the numbers are the same, confirm (by pressing the "OK", etc.), if different - disable the signing.
 - The mobile phone screen will display "Signature - Enter sPIN". Enter the four-digit mobile e-signature security code sPIN and confirm (by pressing the "OK", etc.). If another SMS message confirmation is required for 2 (two) times, confirm.
- 3.4. If the signing message is not confirmed within the time set and the browser window will display "Mobile authentication time has expired.", re-initialize transaction signing.

4. **Important.** If no message is received on the mobile phone, cancel transaction signing on the SB linija window and re-initialize.
5. **Mobile E-Signature Security Code (sPIN) Replacement.**
 - 5.1. If you suspect that your mobile e-signature security code (sPIN) has been exposed to third parties, you must change it immediately under the mobile network operator's instructions.
6. **Assistance in Case Mobile E-Signature Security Code (sPIN) Gets Blocked.**
 - 6.1. A wrong sPIN can be entered only 4 times.
If you enter the wrong sPIN five times in a row, the mobile signature gets blocked. It is impossible to unblock this code, therefore, to use the mobile e-signature, you will have to arrive at your mobile network operator's to change the SIM card.